



## New SmartAccess Gate FAQs

### Why are we installing a new gate to manage the courts?

Currently we have one code for the main gate which can be shared and anyone can access the courts. The new system will give everyone their own unique code and only allow access when you've booked a court. In addition, the new system links in with the floodlights which means floodlights will automatically come on 10 minutes ahead of a booking. This allows members without a key to the clubhouse to book during floodlit hours which has not been possible before. The cost of the gate installation is being fully funded by the Lawn Tennis Association (LTA).



### What does this mean for court bookings?

Members and non-members can book courts via our ClubSpark booking system and will be sent a unique code. This code will allow you and anyone else you're playing with to access the courts up to 10 minutes before your booking. Your code will only work if you book a court.

### What does this mean for floodlights?

This will now allow members & non-members to book during floodlit hours and the new technology will automate the floodlights, warming up 10 minutes before your booking. Floodlights will automatically switch off at the end of your booking. You will be prompted to pay a small fee of £2 per hour if booking a court during floodlit hours.

Our electrician is providing us with an override key so if we want to keep the lights on for longer (for say a match) or switch them off early (rain stops play) we can do that.

### What does the new gate mean for organised club sessions?

There will be one code used for Mon/Fri evening sessions and another for Mon/Wed afternoon sessions. The organiser of these sessions will let you know the code once the gate has been installed. This code will not work outside of club sessions.

### What does this mean for coaching?

For all coaching sessions players and parents will be able to access the courts with the same code, which Alan will give players/parents once the gate has been installed. This code will not allow access outside of the coaching sessions you attend.

### What does this mean for league matches?

The courts will be booked under the team captain's name and their code will be needed to access the courts. Your team captain will share their code with you ahead of any matches.

If you have any questions, please speak to Rob Peters ([robpeters1@hotmail.co.uk](mailto:robpeters1@hotmail.co.uk)).

